



Iowa Department of Human Services

Process Improvement Working Group

Michael Randol, Iowa Medicaid Director

Process Improvement Working Group Group 1 – Claims / Communications and Training / Prior Authorizations

Monday, April 23, 2018

Time: 12:30 p.m. – 1:30 p.m.

Iowa Medicaid Enterprise
100 Army Post Road, Rooms 128/129
Des Moines, IA

AGENDA

12:30 Introductions

12:35 Discussion of Issues

1:25 Wrap-up

1:30 Adjourn